



## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Franklin E. Boyer, et al.

Application No.: 09/437,304 Confirmation No.: 7797

Filed : November 9, 1999

For : ON-LINE SCHEDULE SYSTEM WITH

PERSONALIZATION FEATURES

Group Art Unit: 2152

JAN 0 7 2003

Examiner : Quang N. Nguyen

Technology Center 2100

Commissioner for Patents

P.O. Box 2327

Arlington, VA 22202

## REPLY TO OFFICE ACTION

Sir:

Responsive to the July 2, 2002 Office Action issued in connection with the above-identified patent application, applicants respectfully request reconsideration and allowance of this case in light of the following amendments and remarks.

## In the Drawings

Please approve the following amendments as indicated in red on the attached copies of the formal drawings:

FIG. 13, include "1300", "1305", "1310", and "1315".

FIG. 17a, include "1700".

FIG. 17b, include "1700".

FIG. 17c, include "1700".